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Exhibits to Supplemental Declaration of Robert Penchina (Continued)

EXHIBIT O

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AGREEMENT with FREELANCE CONTRIBUTORS

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OCT 2 9 2003

AOL Legal Department

1300 Oliver Building Pittsburgh, Pennsylvania 15222-2304

Writer's direct dial phone number and e-mail address:

October 21, 2003

Jim Bramson, Esquire Counsel America Online, Inc. 22000 AOL Way Dulles, VA 20166

RE: Unauthorized Use of Copyrighted Work

Dear Mr. Bramson:

I serve as legal counsel to Valencia McClatchey, who holds a registered copyright on a photograph of the Flight 93 crash site that she took shortly after the tragic events of September 11, 2001 (the "Photograph"). A copy of the U.S. Copyright Office Certificate of Registration for the Photograph (Reg. No. VA 1-128-462), which has been entitled "End of Serenity" is enclosed, as is a copy of the Photograph.

The copyrighted Photograph recently was included on the homepage for America Online, Inc. ("AOL") (www.aol.com) on at least August 8 and 9, 2002, without the permission of and any accreditation to Ms. McClatchey. Ms. McClatchey has permitted use of the Photograph by other media outlets, but only after careful consideration of the intended use of the Photograph and reaching individual agreements with such users. In many instances, Ms. McClatchey has received license fees and, in all cases, her ownership and authorship of the Photograph has been recognized. At no time has Ms. McClatchey tendered or dedicated the Photograph to the public domain.

Therefore, on behalf of my client, I respectfully demand that AOL and its affiliates make no further use of the Photograph and delete all records and copies of the Photograph from AOL's records and computer files. I ask that you please confirm, on or before October 24, 2003 that AOL has taken this action.

In addition, I further request that AOL provide information concerning (i) all days when the Photograph was displayed by AOL on its homepage or through related links, and (ii) the number of "hits" or times that the Photograph was viewed by users of the AOL homepage.

Jim Bramson, Esquire Page 2 October 21, 2003

Ms. McClatchey reserves all rights that she may have in connection with AOL's unauthorized use of the Photograph, including but not limited to pursuit of a claim for copyright infringement.

Very truly yours,

David G. Oberdick

DGO/lam Enclosures

cc: Ms. Valencia M. McClatchey

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